

FIRST INFORMATION

2018 SKATE CANADA INTERNATIONAL

(ISU) Grand Prix of Figure Skating 2018/2019





October 25 – 28, 2018 Laval, Québec, Canada Place Bell

Laval

Laval, Québec, Canada is proud to be the host city of the 2018 Skate Canada International.

Location

Quebec's third-largest city, Laval is located within Southwestern Québec just north of the city of Montréal and is the thirteenth largest city in Canada. Canada's capital city, Ottawa, is located two hours west of Laval. Laval, like Montréal, is also an ethnically-diverse city, and a multitude of languages are spoken, with French being the most dominant. The Province of Québec is located above the northeastern United States, including the States of New York and Vermont.

Climate

Laval tends to have a cold and temperate climate, with lots of rain. Annually, Laval receives approximately 900 millimeters of rain. Average temperatures in the summer months hover around 20-25 degrees Celsius, and average temperatures in the winter months can range from approximately 1 to -10 degrees Celsius. On average, Laval gets approximately 2,000 hours of sunshine each year.

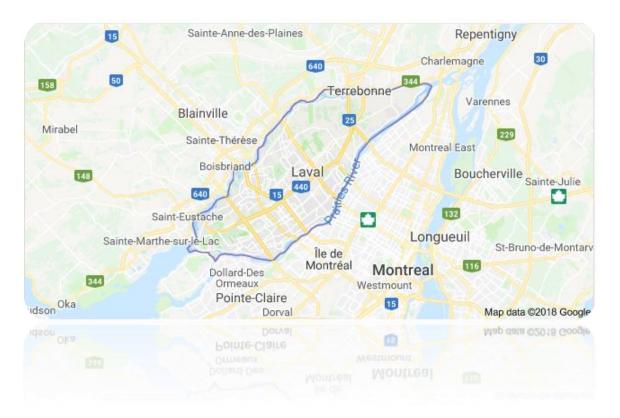
Industry and Commerce

Laval's economy is centered around several different industries including technology, manufacturing, pharmaceuticals, and industrial and agricultural sectors. The construction industry is also a healthy industry in Laval. The Montréal-area is also known for its large role in the global aerospace manufacturing industry, and aerospace is the Province of Québec's largest manufacturing exports. One of the largest company-owned convenience stores in the world is also based in Laval, Alimentation Couche-Tard Inc. The company's corporate stores operate largely under the names "Mac's"/ "Couche-Tard", "Circle K", and "On the Run", as well as other affiliated brands.

Time Zone

Eastern Standard Time (EST) is 4 hours behind Greenwich Mean Time (GMT).

Visit Tourisme Laval for additional information.





Venue Information

Place Bell

1950 Rue Claude-Gagné Laval, Québec, Canada H7N 0E4

Telephone: 450.973.2275 info@cite.placebell.ca

Rink Dimensions: 30 x 60m

https://placebell.ca/en



Venue

Laval will welcome the International Skating Union (ISU) family and spectators to enjoy the 2018 Skate Canada International to its new facility, Place Bell. The competition venue, Place Bell, opened in September 2017, and is a 10,000-seat facility that is home to the Laval Rocket of the American Hockey League (AHL). Place Bell is a versatile multipurpose sports facility that includes an Olympic-size rink, an NHL-standard rink, and an NHL-standard community rink.

In its inaugural year, Place Bell has a line-up which will see it host a multitude of different events including such sporting events as 2018 Skate Canada International and professional and amateur hockey games, as well as other events such as concerts, community and corporate events, and family entertainment. Place Bell is also located close to the Montmorency metro station in the heart of Laval's new downtown which makes getting around the city easy and convenient.

Place Bell is also located an approximately 35-minute drive/20 km from the Montréal-Pierre Elliott Trudeau International Airport depending on traffic conditions.

Extra Practice Ice

Unofficial extra practice ice may be available for purchase. The ice will be booked on a first come first serve basis.

Please email: lp.gascon@cite.placebell.cav no later than October 12, 2018 to book.



Travel, Transportation & Accommodations

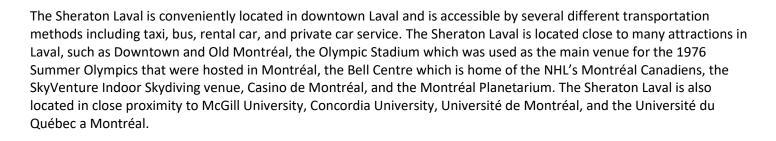
Sheraton Laval (Teams, Officials, ISU)

2440 Laurentian Autoroute Laval, Québec, Canada H7T 1X5

Phone: 1.450.687.2440

Website

- Internet Access
- Free Parking
- Business Centre
- Fitness Centre
- Miscellaneous Services
 - ♦ Indoor Pool/Whirlpool, Sauna on-site
 - ♦ Amerispa, massage treatments on-site
 - Laundry, Valet, Dry cleaning service on-site
 - ♦ Luggage Storage on-site
 - ♦ Restaurant on-site
- Distance from Airport to Hotel: Approximately 22 kilometres/25 minutes (traffic dependent)
- ♦ **Distance from Hotel to Venue:** Approximately 4 kilometres/10 minutes (traffic dependent)



Rates

Single/Double Occupancy: \$169.00

Triple Occupancy: \$189.00 Quadruple Occupancy: \$209.00

All rates are in CAD and are subject to 3.5% DMF. 5% GST and 9.75% PST





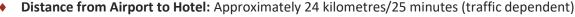
Hilton Montréal/Laval (OC, LOC, Media, Overflow)

2225 Laurentian Autoroute Laval, Québec, Canada H7S 1Z6

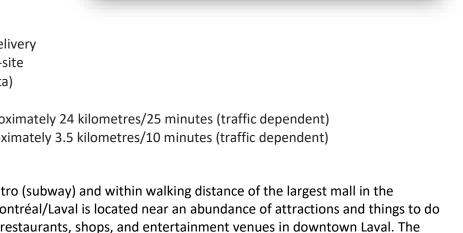
Phone: 1.450.682.2225

Website

- Internet access
- **Free Parking**
- **Business Centre**
- **Fitness Centre**
- **Miscellaneous Services**
 - ♦ Indoor Pool/hot tub
 - Complimentary newspaper delivery
 - ♦ Baggage, Luggage Storage on-site
 - Restaurant on-site (La Grigliata)
 - Multi-lingual staff







Located just 3 kilometres from Montreal's metro (subway) and within walking distance of the largest mall in the Montréal area (Carrefour Laval), the Hilton Montréal/Laval is located near an abundance of attractions and things to do nearby, which will allow you to discover local restaurants, shops, and entertainment venues in downtown Laval. The Hilton Montréal/Laval is located an approximately 25-minute drive from the Montréal-Pierre Elliott Trudeau International Airport. The Cosmodome, a space exploration museum, is located just 1 kilometre away, as well as the Centropolis which is a mall that features SkyVenture (indoor skydiving - the only recirculating indoor free fall simulator in Canada), and Maeva Surf (indoor surfing - the only surf shop in the province of Québec). For those looking for outdoor activities, the Park Riviere-des-Mille-Îles, a preserved wildlife sanctuary in the Montréal region, allows for animals to be observed in their natural habitat, and outdoor activities such as kayaking, pedal boating, and row boating.

Rates

Single/Double Occupancy: \$169.00

Triple Occupancy: \$189.00 Quadruple Occupancy: \$209.00

All rates are in CAD and are subject to 3.5% DMF. 5% GST and 9.75% PST

Room Payment

The Organizing committee will pay costs for accommodation for athletes, officials, judges and ISU officials in accordance with the ISU Grand Prix of Figure Skating Announcement 2018-2019, item 7.5 and the Skate Canada International Announcement 2018, item 4.

Federations will be sent invoices for the room costs not covered by the Organizing Committee. Please make payment to the Organizing Committee at the latest by Friday, October 19, 2018.



General Accommodation Information

Reservations

All reservations must be made through the Organizing Committee (OC) via the ISU Online Registration System (ORS). Individual reservations by Team Members at the Official Hotel will not be accepted. If rooms are cancelled after **Tuesday October 22, 2018** even if it is for rooms that the OC is required to pay for, any cancellation fees the OC incurs will be invoiced to the Member Federation.

OC Accommodations Contact:

Véronique Labrosse

2018sci@skatecanada.ca

Extra Services, Incidentals and Damages

Each person will require a valid personal credit card or cash deposit at time of check-in to the hotel to cover incidentals as well as a security deposit. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out.

Contact Person and Room Changes

For questions or problems relating to rooms, relocations, incidental charges, etc., the Team Leader of each team will be the contact person. Any room relocations or changes to the rooming list must be made through the Organizing Committee as no room changes will be accepted by the hotel from guests directly.

Dining Room

Skaters, Judges and other ISU officials entitled to receive the meal program will receive vouchers for the period outlined in the official announcement, beginning with dinner on Wednesday, October 24, 2018 until breakfast on Monday, October 29, 2018. Please refer to the meal hours below.

Location: Chomedy Room

Meal vouchers and drink tickets for Skaters, Judges and other ISU Officials will be distributed at Registration and can be used only on the specified date. Additional meal will be available for <u>purchase on-site</u> only from the Organizing Committee outside the dining room for accompanying persons of ISU Officers, Council Members, and Officials. In addition; Team Leaders, Assistant Team Leaders, coaches or other Federation Delegation wishing to take advantage of the meal service may purchase individual meal tickets from the Organizing Committee at the time of Registration, Event Office or outside the dining room during dining room hours. The meal vouchers and drink tickets are <u>not transferable</u> and will be accepted only in combination with an accreditation tag.

Meal Service Prices

Breakfast: \$25.00 CAD Lunch: \$40.00 CAD Dinner / Late Dinner: \$50.00 CAD All Meals (1 day): \$115.00 CAD

Dining Room Hours

Breakfast:06:00-10:00Lunch:11:30-14:30Dinner:18:00-22:00

Friday Dinner Extended: 18:00 – 00:00 Saturday Late Dinner: 23:00 – 00:30



Travel Information

The OC will provide transportation from the Montréal-Pierre Elliott Trudeau International Airport (YUL) to the Official Hotel starting on Monday, October 22, 2018.

Competitors, Judges, ISU Event Officials, VIP's, ISU Office Holders, Special Guests and Member Presidents will be met by the OC at their arriving Terminal and direct them to their transportation. Please provide the OC with the appropriate travel details on ORS. Once you have arrived and received your baggage please look for the Skate Canada Representative who will direct you to the appropriate transportation.

Transportation will also be made available for Team Leaders, Team Officials, Coaches, Medical Staff, and Chaperones if they are travelling with the Team and have provided all travel details in the ORS. There will be a \$50.00 fee for each Team Leader, Team Officials, Coach, Team Medical Staff, and Chaperone for their arrival and departure transportation.

Should any guest's arrival be delayed for any reason, they are asked to inform the OC as soon as possible with the expected arrival time in Canada so that transportation arrangements can be modified. Do so by contacting the **Transportation Desk at 1.613.914.5348**.

There are several airport transportation options available for anyone who has not informed the OC of their arrival information or those arriving prior to the date indicated for the start of the airport shuttle service. Visit the Reginal International Airport (YQR) for more information about <u>Ground Transportation</u>. If a guest chooses one of these methods of transportation to the hotel, the OC is not responsible for the costs.

Passports and ID

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purposes of international travel. People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada.

Canada does not have a <u>visa office</u> in every country so it is important that delegates visit the website of the Canadian visa office responsible for processing their visa application. Information is available on the website on how to submit a visa application and the documentation required.

<u>Processing times for visa applications</u> vary depending on the visa office and the time of the year. Participants are encouraged to apply approximately 12 weeks in advance of their departure date to ensure they receive the visa in time.

Please Note: Depending on your nationality, you may be required to give your biometrics as soon as this summer 2018:

- Starting July 31, 2018, the biometric requirement becomes mandatory for nationals of Europe, Middle East and Africa, and
- Starting December 31, 2018, the biometric requirement becomes mandatory for nationals of Asia, Asia Pacific and the Americas.

For additional information on whether you require a biometric, please refer to our fast facts about Biometrics.

Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to http://www.cbsa.gc.ca/ and http://www.cbsa.gc.ca/.

Important Notice: As of March 15, 2016, an Electronic Travel Authorization (eTA) is mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea). The authorization is electronically linked to your passport, so no additional documents are necessary. It is valid for five years or until your passport expires, whichever comes first. To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. To find out if you need an eTA or to apply online, visit this website.



Shuttle Bus Service

A shuttle bus service will run between both the Sheraton Laval and the Hilton Montréal/Laval, and Place Bell. The shuttle bus service will commence on **Thursday**, **October 25**, **2018** and run until **Sunday**, **October 28**, **2018**, departing every 30 minutes from both the hotel and Place Bell. A detailed schedule will be available at registration.

Registration and Accreditation

All Competitors, Team Members, and Officials must register at the Sheraton Laval upon arrival – *Des Prairies* on Wednesday, October 24 (14:00-22:00).

Registration will move to Place Bell – Team Entrance – starting Thursday, October 25, 2018 at 08:00.

All competitors will be required to present their passport (and clearance certificate if applicable) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

Forgotten, lost or stolen accreditation cards must be reported and can only be replaced for a cash fee of \$100 CAD. The replacement is upon approval of the ISU and the OC.

Location	Date	Hours
Sheraton Laval – Des Prairies	Wednesday, October 24	14:00 – 22:00*
Place Bell – Registration, Team	Thursday, October 25	09:30 – 19:00
Entrance	Friday, October 26	10:30 – 19:00
	Saturday, October 27	12:00 – 18:00
	Sunday, October 28	09:00 – 12:00 (Prize Money)

^{*}Open for late arrivals, if necessary.

Event Office Hours

Location	Date	Hours
Sheraton Laval – Des Prairies	Wednesday, October 24	14:00 – 22:00
Sheraton Laval – Vimont	Thursday, October 25	09:00 - 11:00, 13:00 - 15:00
	Friday, October 26	09:00 – 11:00
	Saturday, October 27	09:00 – 11:00, 13:00 – 15:00
	Sunday, October 28	09:00 – 12:00 (Prize Money)

Chaperones

Chaperones will not be accredited and must purchase an event ticket at face value to enter Place Bell to watch the competition. Each Chaperone will receive a bus pass for the Event Shuttle Bus, they will all be given to the Team Leader to be distributed. All bus passes are not replaceable and should be handled with care.

Closing Party

The Closing Party with a **Nuit Blanche theme** will be held on Saturday, October 27, 2018 from 23:00 – 01:00 in the *Sheraton Laval –Duverney*. Dress is <u>white</u> business casual. A light buffet is included.

Invitations for the Closing Party will be issued to the ISU office holders, ISU officials, judges, competitors and Skate Canada guests at Registration.

Additional persons (only accredited individuals) may purchase a ticket for this function at the *Sheraton Laval– Event Office – Vimont Cost* per ticket is \$50 CAD and must be purchased by Friday, October 27, 11:00.

Tickets must be presented at the door. If closing party tickets are lost, new tickets must be purchased at the user's own expense.



Event Ticket Information

Tickets are available through Ticketmaster:

https://www.ticketmaster.ca/search?tm_link=tm_homeA_header_search&user_input=skate+canada+international&q=skate+canada+international

Other Useful Information

Language

French is the predominant language throughout Quebec, although both English and French are the official languages in Canada. Most government services are available in either languages.

Laval Public Transit (Société de transport de Laval - STL)

Plan your trip with the user-friendly Google Maps Trip Planner.

Financial Services and Banking Hours

Regular banking hours are Monday to Friday from 10:00 until 16:00 with extended hours including weekends at many locations. Many banks are open Saturdays until 15:00 and closed Sundays and on holidays.

Major credit cards are honoured in most business establishments. Automated teller machines (ATMs) marked with a Plus sign or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: http://www.bankofcanada.ca/rates/exchange/daily-converter/

Taxes

The Goods and Services Tax (GST) is a five percent (5%) federal tax that is applied to most supplies of goods and services made in Canada. Almost all services and products are subject to a 5% GST. The Province of Québec also has a provincial sales tax (Québec Sales Tax - QST) of 9.975%. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.

Currency

The currency is the Canadian dollar (CAD). For denominations under five dollars, Canadians use coins, including what are affectionately known as the "Loonie" (one-dollar coin) and "Toonie" (two-dollar coin). Daily currency exchange rates appear in newspapers and online and are posted at banks throughout the city.

Tipping

While tipping is not mandatory in Canada, it is customary in many circumstances for good service, especially in sit-down restaurants, which offer table service. If you're happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

Electricity

Electricity sockets are 120V plug type A. Visitors with appliances of different voltages should bring adapters.

Tobacco and Alcohol

The legal drinking age in Québec is 19 years old; a driver's licence is considered a valid form of identification. You must be at least 18 years of age to purchase cigarettes. Smoking is banned in public spaces and workspaces in Quebec, including schools, restaurants, bars and private clubs. The ban extends to outdoor public areas such as playgrounds, sport fields and restaurant and bar patios.



Shopping Centres

CF Carrefour Laval - https://www.cfshops.com/carrefour-laval.html?cid=lis_lav_en_hp_gb Centre Laval - https://www.centrelaval.com/en

Business Hours

In general, stores are open from 09:00 until 17:00 from Monday to Saturday, Sunday from 12:00 until 17:00. Some shopping malls are open 10:00 until 21:00. Some large pharmacies, grocery stores and bookstores stay open late all week, and some smaller boutiques may open their doors later in the morning.

Emergency Services

The emergency number for all health, safety, police and crime emergencies is 9-1-1.

