

FIRST INFORMATION



GRAZ AUSTRIA 2020

ISU EUROPEAN
FIGURE SKATING
CHAMPIONSHIPS®

20TH - 26TH JANUARY 2020

PREMSTÄTTEN | SCHWARZLSEE



www.graz2020.com

Organized by the Austrian Figure Skating Federation

CONTENT

Tourist Information

Graz and Steiermark	3
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Transport

Travel Information	6
Arrival & Departure	7
Event Shuttles	7

Accreditation

Visa Information	8
Registration Schedule	9

Accommodation

Hotels for Teams, Judges, ISU	11
Hotels for Chaperons, Media	14
Reservation Policies and Procedures	15

The Venue

Steiermarkhalle, Premstätten	16
Eishalle Hart	17

Useful Information

General Information	18
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Events

Schedule and Deadline Summary

OC Contact

WELCOME

TOURIST INFORMATION

GRAZ – Culture and Culinary Delights

Besides enjoying the event in the ice rink you will have the chance to explore the second biggest city of Austria with its 280,000 residents, while the metropolitan area of Graz has a population of 429,000.

Graz is well-known for its outstanding hospitality, a lovely landscape, historic buildings and – last but not least – excellent Austrian cuisine and viniculture.

A kiss on the left cheek, a kiss on the right cheek, and a whimsical twinkle in her eye: Austria's southern beauty and the capital of Styria, Graz will grab you straight away with its serene beauty, charme and passion for foods and flavors. A young, vibrant city that you just can't help but fall in love with.

In Graz, cultural and culinary delights are inseparably interconnected – and everyone is invited to take a seat at the richly laid table. The Old Town of Graz, a UNESCO World Cultural Heritage Site that courageously sets itself apart from other historically significant cities with its spectacular modern architecture, is bustling with music and joie de vivre. The Cultural Capital of Europe 2003 still spares no effort in enthusing its visitors with an array of enticing cultural highlights, musical performances at the Graz Opera house, the Schauspielhaus, at hip museums like the Kunsthaus or stunning baroque venues such as Eggenberg Palace, add to the cultural bouquet.

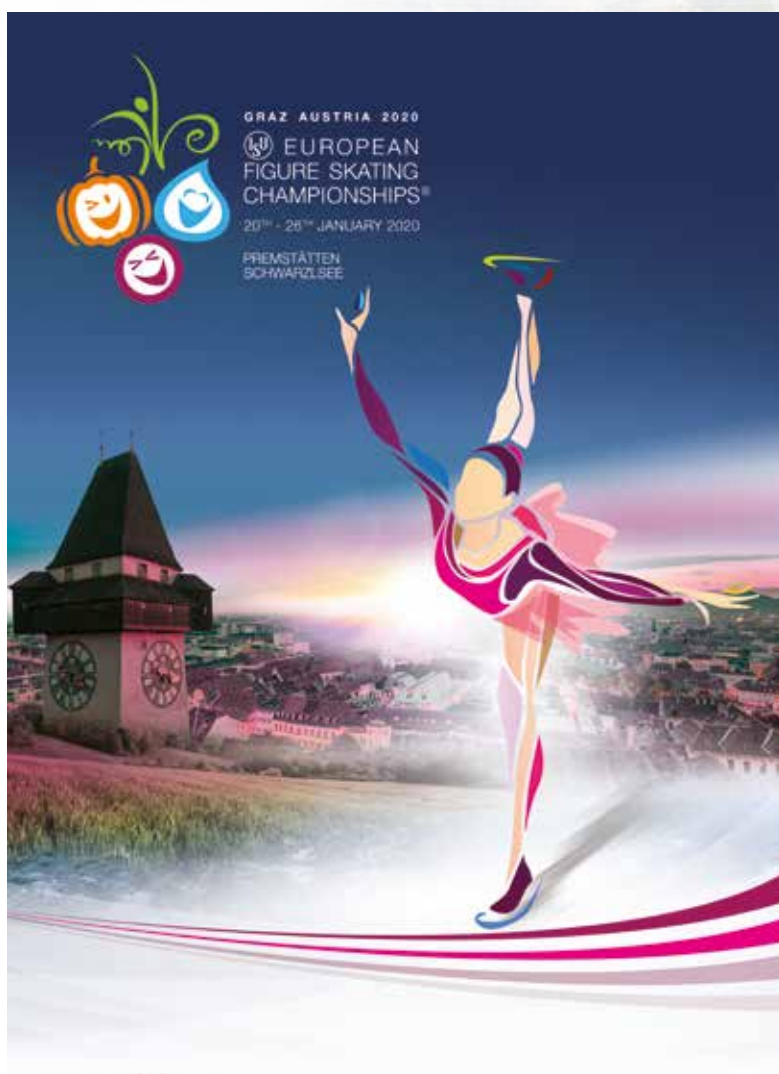
Outstanding architectural masterpieces like the artificial Island in the Mur (3) and the Kunsthaus Graz, known as the “Friendly Alien”, are symbols of modernism and growth, adjacent to historical treasures like the façade of the Herzoghof building in the city centre, known as the “Painted House”, and the Renaissance style Town Hall, built in 1550. Graz is a city of courageous contrasts and proud to be a member of the UNESCO City of Design family.

Find more information here: <https://www.graztourismus.at/en>

TO GRAZ AND THE STEIERMARK

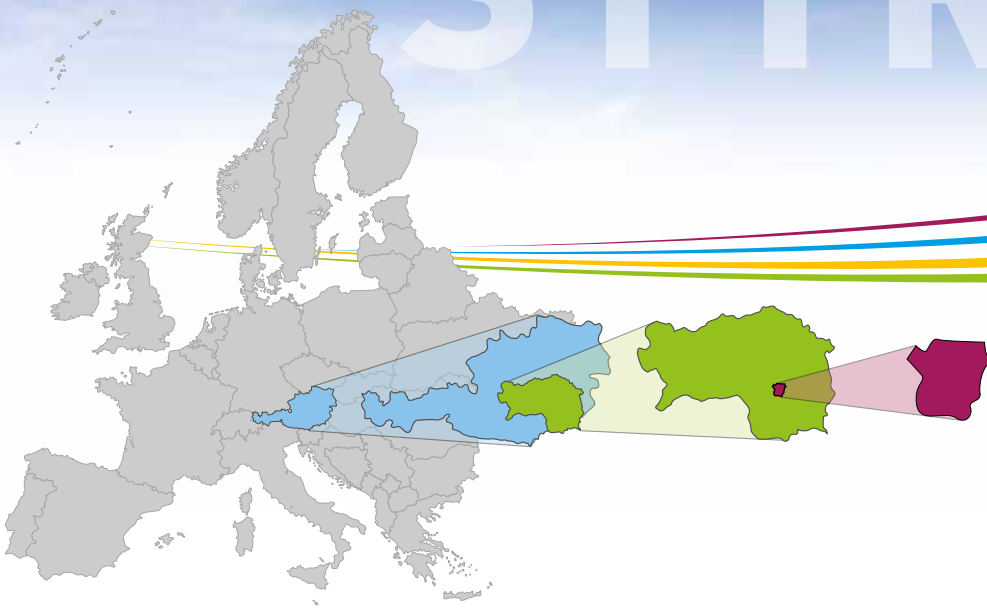
WELCOME

TOURIST INFORMATION



www.graz2020.com

STYRIA



STYRIA

The green heart of Austria

Graz is the capital of the Austrian region (Bundesland) Styria (Steiermark) also called the Green Heart of Austria and the 2nd largest state of Austria.

Styria is the greenest state in Austria and shows its colours in various ways. At over 60% forest and another 25% meadows, pastures, orchards and vineyards, Styria is not just wonderfully green, but rich in contrasts.

The thermal springs are one of the mainstays of Styrian tourism. Styria has 9 thermal springs, one of them in Bad Gleichenberg that has a spa tradition of over 180 years.

“The delicatessen of Austria.”

Whatever you call Styria, one thing is certain: it is the most fertile state, which provides great culinary specialties in high quality and diversity. And Styrians are very aware of this wealth of the culinary trilogy of wine, pumpkins (seed oil) and apples, which contribute significantly to the Styrian attitude towards life.

TIP: STYRIAN PUMPKIN SEED OIL TO TAKE AWAY! Pumpkin seed oil, Styria’s “black gold”; delicious taste and extremely healthy.

www.steiermark.com

Warm – Charming – Traditional

As Styria is famous for being the “green heart” of Austria the championships will focus on regionality and sustainability. One of Austria’s big ambitions is to be as sustainable and ecological as possible, the use of plastic should be reduced, innovative renewable energy should be found and our resources should be saved.

The logo represents the warm and charming hospitality and the regional aspects with specialties of the Styria: pumpkin, grape and clean water linked with the figurative figure skater.

TRANSPORT

TRAVEL INFORMATION

THE AIRPORT GRAZ “THALERHOF” (GRZ)

is situated about 9 kilometers south of the city center.

Direct flights include Amsterdam, Düsseldorf, Frankfurt, Munich, Vienna, Zürich with additional seasonal routes added during the summer and winter months. The Vienna Airport has a direct train connection to Graz Hauptbahnhof (central station) travel time 3 hours, fare approx. 60€ one way. Please be informed that there will be no pick-up provided from Vienna Airport.



GRAZ HAUPTBAHNHOF (CENTRAL TRAIN STATION)

is one of Austria's most important train stations. This modern transportation hub combines local and long-distance transport within Styria and across the state's borders. You have many ways of reaching the station. There are direct train connections to Vienna, Salzburg, Innsbruck, Ljubljana, Zagreb, Brno, Praha, Zürich, Frankfurt and Budapest.



MOTORWAY

Graz is connected with Vienna and Klagenfurt/Carinthia (direction also to Italy) via the A2 Autobahn/motorway; the Phyrn A9 Autobahn with the north of Austria (Linz/Upper Austria, Salzburg) and Germany and the south of Austria, Slovenia and Croatia.



LOCAL PUBLIC TRANSPORT

Local public transport is provided by trams, busses and trolleybusses, operated by Graz Holding GmbH. The Schlossbergbahn is a tramway which climbs a small mountain in the middle of the old town. Public transport within Graz will be free of charge for all accredited participants of the ISU European Figure Skating Championships®.



TRANSPORT

TRAVEL INFORMATION

ARRIVAL & DEPARTURE

All ISU officials, judges and team members will be picked up at the airport Graz Thalerhof and the Graz central station in accordance with the submitted arrival schedule. In case coaches, team medical staff, member press officer and chaperones arrive at the same time as their teams, they will be allowed to join the same ground transportation for free. However, individually travelling team members and chaperones or any other persons not officially included in the team delegation must pay the ground transportation at their own expense.

Team members and their luggage will be directly transferred from the airport/train station to their hotels as indicated in the official announcement – as accreditation will be offered in the individual hotels.

The detailed travel information needs to be submitted via the ISU Online Registration System (ORS) as soon as possible but not later than December 30th, 2019.

Departure lists will be posted on the information board at the ice rink and through the ISU Events App. If any changes occur please inform the OC latest 24 hours before the scheduled pick-up time.

EVENT SHUTTLE

There will be 5 Shuttle lines.

- (1)** Official Hotels (Weitzer/Wiesler) & Teams Hotels (Roomz and Amedia)
↔ main rink (Steiermarkhalle)
- (2)** Official Hotels (Weitzer/Wiesler) & Teams Hotels (Roomz and Amedia)
↔ practice rink (Hart)
- (3)** Coaches Hotel (NH Hotel) ↔ main rink
- (4)** Coaches Hotel (NH Hotel) ↔ practice rink
- (5)** Main rink ↔ Practice rink

Transportation is available to all accredited persons and official registered chaperones holding a bus permit. The shuttle service mainly is based on a 30' interval.

ACCREDITATION

VISA Information

Austria is part of the Schengen Area, which agreed on the abolition of border controls between themselves and on common visa regulations. By applying for an Austrian Visa, a foreigner applies for so-called Schengen Visa which allows him/her to travel inside of the Schengen Area without any restrictions. Schengen Visa holders do not need additional special visa for Austria. For countries that need VISA to travel to Austria, please see the following website: <https://www.bmeia.gv.at/en/travel-stay/entry-and-residence-in-austria/entry-and-visa/>

If you need an invitation letter please return the completed visa form to oc@graz2020.com no later than December 30th, 2019. Please note that only visa invitations for members of the official delegation as entered in the ORS will be issued.

Please take into consideration that there will be holiday season until January 6th and therefore visa applications at the consulate might need additional time.

ACCREDITATION

Registration and Accreditation

All ISU Office Holders, ISU Event Officials, Competitors, Team Leaders, Member Presidents, Team Officials, Team Medical Staff, Member Press Officer and one Coach (per Competitor) taking part in the Championships are requested to register for the ISU European Figure Skating Championships® 2020 as follows:

- **Accreditation for ISU Office Holders, ISU Event Officials, Member Presidents, Team Officials**
Hotel Weitzer
Sunday January 19, 2020 (noon) till Saturday January 25, 2020
- **Accreditation for Competitors, Team Leaders, Team Medical Staff**
Hotel Roomz
Sunday January 19, 2020 (morning) till Wednesday January 22, 2020
- **Accreditation for Coaches, Assistant Team Leaders, Team Officials, Medical Staff**
NH Hotel
Sunday January 19, 2020 (morning) till Wednesday January 22, 2020

From Thursday January 23, 2020 till the end of the championships (Sunday January 26, 2020) all of the accreditations will be issued in the accreditation center Steiermarkhalle.

Accreditation for the Media will be located at the Steiermarkhalle - accreditation center from Sunday January 19, 2020 (noon) till Sunday January 26, 2019.

The exact operating hours will be communicated onsite!

All Competitors and Judges will be required to present their passport (and Clearance Certificate if the passport is not of the same country as the Member entering the Skater and/or the Skater having previously represented another Member) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport. **If any payments have to be done at the time of registration, only Mastercard and Visa will be accepted, no cash.**

ACCOMMODATION

Overview

TEAMS 1

(SKATERS, TEAM LEADERS, MEDICAL STAFF)

Hotel Roomz, Hotel Amedia
(450m distance btw.)

TEAMS 2

**(COACHES, ASSISTANT TEAM LEADERS,
MEDICAL STAFF)**

NH-Hotel Graz City

OFFICIALS

**(ISU OFFICIALS, ISU OFFICE HOLDER, ISU VIP,
MEMBER PRESIDENTS, TEAM OFFICIALS)**

Hotel Weitzer, Hotel Wiesler
(next to each other)



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ACCOMMODATION



TEAMS 1

HOTEL ROOMZ ****

Adress: Conrad-von-Hötzendorf-Straße 96, 8010 Graz,
<https://www.roomz-hotels.com/en/roomz-graz>

- Rooms over 20m²
- Twin beds (90 cm each)
- Either walk-in shower or bathtub
- Bathroom separated by curtain from main room
- 40" flat screen
- Soundproof windows
- Large bathroom with hairdryer and vanity mirror, separate toilet
- Air conditioning
- Unlimited free Wi-Fi
- Limited number of parking spaces available (additional costs of EUR 10,-- per day per car) – first come first serve principle, no advance booking possible

Price (per night per person incl. breakfast):

Single Occupancy	EUR 130,--
Twin-bed room	EUR 79,-
Mealticket	EUR 25,--

(Lunch or Dinner or Late Dinner –
for payment only Mastercard
and Visa will be accepted)

ACCOMMODATION



TEAMS 1

HOTEL AMEDIA ****

Adress: Conrad-von-Hötzendorf-Straße 60, 8010 Graz,
<https://plazahotels.de/en/hotel-graz/>

- Rooms over 20m²
- Twin beds (90 cm each)
- Either shower or bathtub
- flat screen
- Soundproof windows
- Large bathroom with hairdryer and vanity mirror
- Air conditioning
- Unlimited free Wi-Fi
- Limited number of parking spaces in a garage available (additional costs of EUR 14,-- per day per car) – first come first serve principle, no advance booking possible

Price (per night per person incl. breakfast):

Single Occupancy	EUR 130,--
Twin-bed room	EUR 79,-
Meal ticket	EUR 25,--

(Lunch or Dinner or Late Dinner –
for payment only Mastercard
and Visa will be accepted)

ACCOMMODATION



TEAMS 2

NH HOTEL GRAZ CITY ****

Adress: Karmeliterpl. 4a/4b, 8010 Graz,
<https://www.nh-hotels.com/hotel/nh-graz-city>

- Rooms over 20m²
- Twin beds (90 cm each)
- Bathtub
- flat screen
- Soundproof windows
- Large bathroom with hairdryer and vanity mirror
- Air conditioning
- Unlimited free Wi-Fi
- Public garage next to the hotel (EUR 30,-- per day per car)

Price (per night per person incl. breakfast):

Single Occupancy	EUR 180,--
Twin-bed room	EUR 140,--

No meals will be served at this Hotel, but as it is in the center of the town, there are many restaurants around. Breakfast is included.

ACCOMMODATION



OFFICIALS

HOTEL WEITZER AND GRANDHOTEL WIESLER ****

Adress: Grieskai 12-14, 8010 Graz,

<https://hotelweitzer.com/en/>

<https://grandhotelwiesler.com/en/>

- Rooms over 20m²
- Shower or bathtub
- flat screen
- Soundproof windows
- Large bathroom with hairdryer and vanity mirror
- Air conditioning
- Unlimited free Wi-Fi
- Public garage available (additional costs of EUR 15,-- per day per car) – first come first serve principle, no advance booking possible

Price (per night per person incl. breakfast):

Single Occupancy	EUR 150,--
Double or Twin-bed room	EUR 110,--
Meal ticket	EUR 30,--

(Lunch or Dinner or Late Dinner – for payment only

Mastercard and Visa will be accepted)

Lunch and Dinner and Late Dinner will be served
at Hotel Weitzer

ACCOMMODATION

ACCOMPANYING PERSONS

Team members whose accommodations are not covered by the Organizing Committee who share a room with a team member whose accommodation is paid by the Organizing Committee may be charged 50% of the room rate. Judges, sharing a room with a partner/spouse or family member, have to pay the difference between a single occupancy and a twin bed room.

RESERVATION POLICY AND PROCEDURES

Reservations and Payments

Entries by number
Pre-Booking of hotel capacity
Invoice to Members for 50% deposit
Payment deadline for 50% deposit for hotel reservations of Members
Letter of cancellation if not paid
Entry deadline by name (competitors, judges)

Due Date

October 1, 2019
October 1, 2019
October 14, 2019

November 4, 2019
after November 19, 2019
December 30, 2019

Refund

Full refund of deposit
Refund of 50% deposit

Due Date

up to December 16, 2019
cancellation between
December 17, 2019 and
December 31, 2019
after December 31, 2019
until registration on site

No Refund
Balance to be paid

If the deposit is not paid, the OC will not guarantee accommodation in one of the official hotels or will not be able to grant the special room rate as indicated. Team Members who decide to make their own hotel arrangements, will not be included in the shuttle-bus-service.

THE VENUE



MAIN RINK

STEIERMARKHALLE

Premstätten-Schwarzlsee

Thalerhofstraße 85

8141 Unterpremstätten

Steiermarkhalle is part of the Schwarzlsee amusement area and is a multifunctional complex. The capacity of the arena is about 5.000 people.

Premstätten is a suburb area of Graz, only 20 minutes from the city center.

The competition rink is an indoor ice surface, temporarily installed with an ice surface of 30 x 60 meters.

Distances:

- Steiermarkhalle – Hotel Roomz and Amedia:
approx. 14 km, 15-20 minutes depending on traffic
- Steiermarkhalle – Hotel Weitzer and Wiesler:
approx. 16 km, 20 minutes depending on traffic
- Steiermarkhalle – NH Hotel:
approx. 18 km, 20-25 minutes depending on traffic
- Steiermarkhalle – practice rink Eisstadion Hart:
approx. 16 km, 20 minutes depending on traffic

THE VENUE



PRACTICE RINK

EISHALLE HART

Eisweg 3
8075 Hart/Graz

The practice rink is indoor and heated, with an ice surface of 30 x 60 meters. There will be a special warm up area in the heated and covered Tennis court next door.

Distances:

- Eisstadion Hart – Hotel Roomz and Amedia:
approx. 9 km, 15-20 minutes depending on traffic
- Eisstadion Hart – Hotel Weitzer and Wiesler:
approx. 11 km, 17-22 minutes depending on traffic
- Eisstadion Hart – NH Hotel:
approx. 10 km, 15-20 minutes depending on traffic
- Eisstadion Hart – Steiermarkhalle:
approx. 16 km, 20 minutes depending on traffic

USEFUL INFORMATION

Climate and Weather

The average temperature in Graz in January is -0,5° Celsius.

Language

The official language in Austria is German.

Currency

The Austrian currency unit is Euro (EUR) divided in 100 cents.

The exchange rate is 1€ = 1,12\$ (as per July 2019).

Electricity

The electricity current in Austria is 220 Volt. A two pin plug system is used.

Banks

Banks are open Monday to Friday from about 8:30-12:30 and 14:30-16:00.

Cash counters are at nearly every bank and on public places.

Credit cards

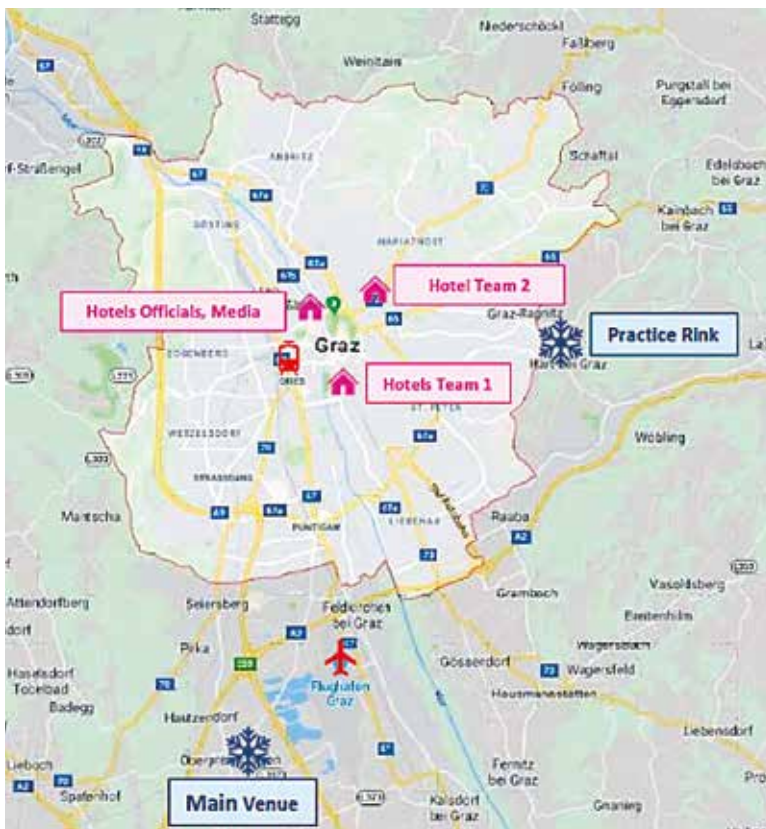
All major credit cards are accepted in Austria. Most hotels, shops, restaurants and taxis accept VISA and Master Card. American Express and Diners Club may not be accepted in all places.

Tipping

While tipping is not mandatory in Austria, it is customary in many circumstances for good service, especially in sit down restaurants, which offer table service – approx. 10%.

USEFUL INFORMATION

AREA PLAN



MAIN VENUE



- A** – SPORT Area
- B** – Accreditation
VIP Area
Press Conferene Room
Media
- P1, P2** – Parking

EVENTS

EVENTS

ISU & Judges Dinner

The ISU & Judges Dinner will be hosted in a typical Styrian style restaurant on Tuesday, January 21, 2020 (20:00).

Dress code: Smart Casual

Restricted Invitation.

Exhibition Gala

The first three placed competitors in each discipline plus additional guests will be invited to the exhibition gala on Sunday, January 26, 2020 (14:30).

Closing Banquet

The closing banquet will be organized as an Austrian ball at the Congress Graz on Sunday January 26, 2020 (20:00).

Dress code: Black tie. Ladies: Long dress; Men: Dark suit and tie or bow tie.

Restricted Invitation.

EVENTS

DEADLINE SUMMARY

Deadline		Due Date
ORS	Preliminary entries	October 1, 2019
ORS	Preliminary Hotel Request	October 1, 2019
E-Mail	Invoice to Members for 50% deposit	October 14, 2019
	Payment deadline for 50% deposit for hotel reservations of Members	November 4, 2019
E-Mail	Letter of cancellation if not paid	after November 19, 2019
ORS	Entry by name (competitors, judges, delegation members)	December 30, 2019
ORS	Hotel Reservation	December 30, 2019
ORS	Travel Details	December 30, 2019
E-Mail	Skater Health Care Form	December 30, 2019
E-Mail	Visa Application Request Form	ASAP

Refund	Due Date
Full refund of deposit	up to December 16, 2019
Refund of 50% deposit	cancellation between Dec. 17, 2019 and Dec. 31, 2019
No Refund	after December 31st, 2019
Balance to be paid	until registration on site

EVENTS

PRELIMINARY EVENT SCHEDULE

Tuesday, 21/01/2020

20:00 ISU & Judges Dinner

Wednesday, 22/01/2020

11:30 Men – Short Program

18:30 Opening Ceremony

19:15 Pairs – Short Program

Thursday, 23/01/2020

12:00 Ice Dance – Rhythm Dance

18:30 Men – Free Skating

Friday, 24/01/2020

11:30 Ladies – Short Program

19:00 Pairs – Free Skating

Saturday, 25/01/2020

13:25 Ice Dance – Free Dance

18:30 Ladies – Free Skating

Sunday, 26/01/2020

14:30 Exhibition Gala

20:00 Closing Banquet



OC CONTACT – we are here for you!

Organizing Committee, General Information and requests: **oc@graz2020.com**

Accommodation: **accommodation@graz2020.com**

Transportation: **transport@graz2020.com**

Media: **media@graz2020.com**