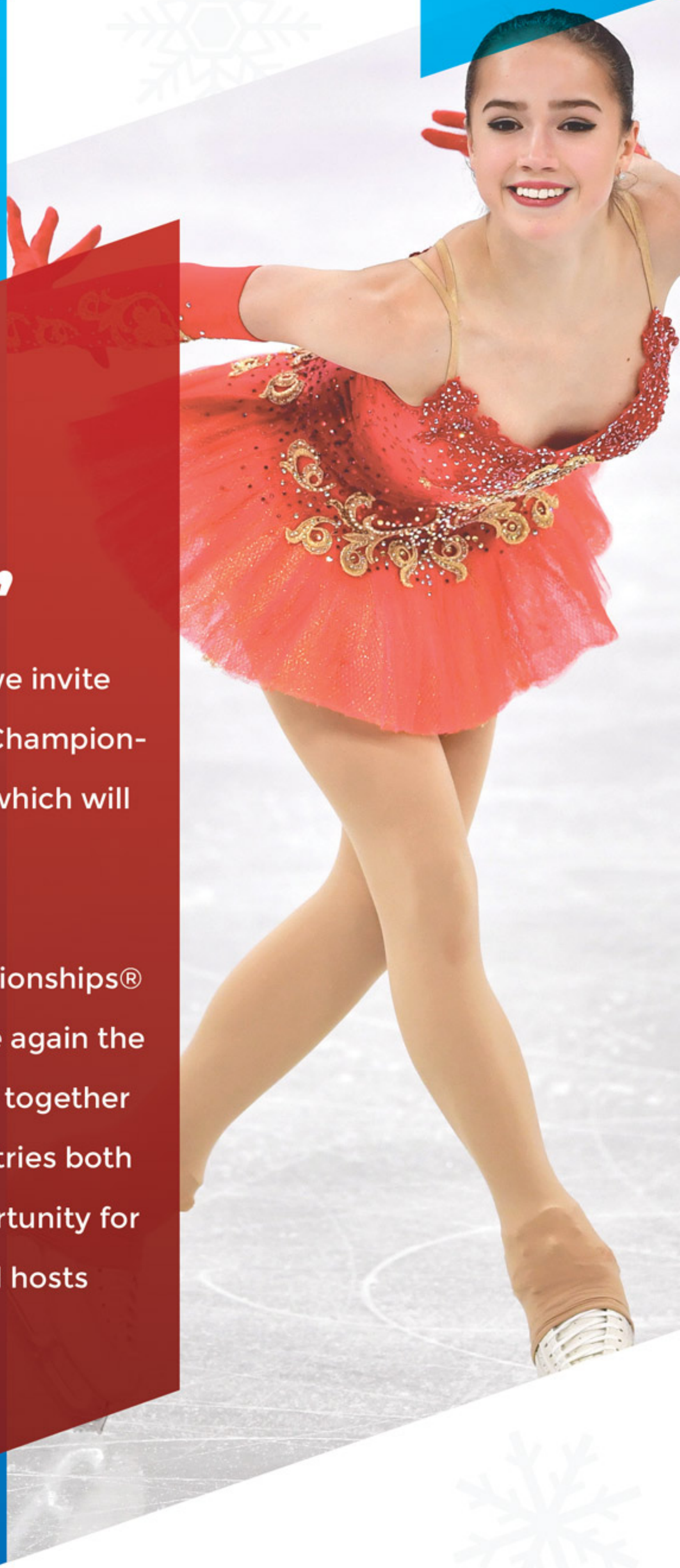
FIRST INFORMATION.

JANUARY 25 - 31

ZAGREB 2021

ISU EUROPEAN FIGURE SKATING CHAMPIONSHIPS®



DEAR FRIENDS,

It is with honor and great pleasure that we invite you to the ISU European Figure Skating Championships® 2021 in Zagreb, Croatia's capital, which will take place from January 25 – 31, 2021.

This ISU European Figure Skating Championships® 2021 will be an opportunity to show once again the beauty of this sport which brings skaters together from all over Europe, and connects countries both off and on the ice. It will also be an opportunity for the people of Zagreb to show what good hosts they can be.

Zagreb

Arena Zagreb

Zagreb, the capital of the Republic of Croatia, is one of the oldest European cities and is yet one of Europe's youngest metropolises.

The fact that the Zagreb archdiocese was founded in 1094 and that the city was proclaimed a free royal city in 1242, attests to its long history.

Zagreb was founded in a place where the last hills of the Alps merge towards the edge of the Panonian valley, making it an ideal spot for building a city within the Medvednica mountain hills (the highest point is Sljeme at 1035 meters, a favourite picnic spot for Zagrebians) and along the Sava River valley.

Zagreb is the administrative, economic, diplomatic and cultural capital of the country, with a population of almost one million. It is also a university center with forty higher education schools and over 40,000 students, it is a city that is proud of its long history of education: the first secular city school was built in the middle of the 14th century, the first secondary school was founded at the beginning of the 16th century and in the second half of the 16th century, Zagreb had its first university.
Zagreb is a city of science and culture. Many excellent scientists and artists, who have enriched Croatian and world heritage, work here. The city has approximately fifty museums and galleries, as well as private art collections and about twenty theatres and musical venues. In 1895, the city's oldest theatre, the Croatian National Theatre, with its neo-baroque architecture was opened by the Austro-Hungarian emperor Franz Joseph I.

SCIENCE & CULTURE:

Many open air events and exhibitions are organized from spring to autumn. They create a very special atmosphere in the city and are a true tourist attraction.

The most important cultural institutions and hotels (many of which are members of international hotel chains) are situated in the heart of the city, only walking distance depending on weather to Europe's biggest outdoor café, city center.

Despite being a Central European city in geography, culture and baroque architecture, in many ways, Zagreb has a Mediterranean way of life. Thanks to its many influences, the city has a special charm and hospitable feel generated by its open-hearted people.

A walk through Zagreb is an interesting and pleasant journey that encapsulates both history and modern day life. Ilica, the longest street in Zagreb, divides the city into the old romantic Upper Town and the young, busy and business orientated Lower Town. The oldest areas, Gradec and Kaptol, from which Zagreb arose, are considered to be one of the most preserved and beautiful European city centers built in the Art Nouveau style.

Other main attractions include one of Europe's most lively outdoor markets, such as Dolac, and visiting it always proves to be a memorable experience to all visitors to Zagreb.

You will always remember those almost forgotten scents and tastes of childhood.

The Upper and Lower Towns are connected through the Kamenita vrata (Stone gate), yet another recognizable Zagreb tourist attraction that is linked to many legends and beliefs, as well as to faith and peace.

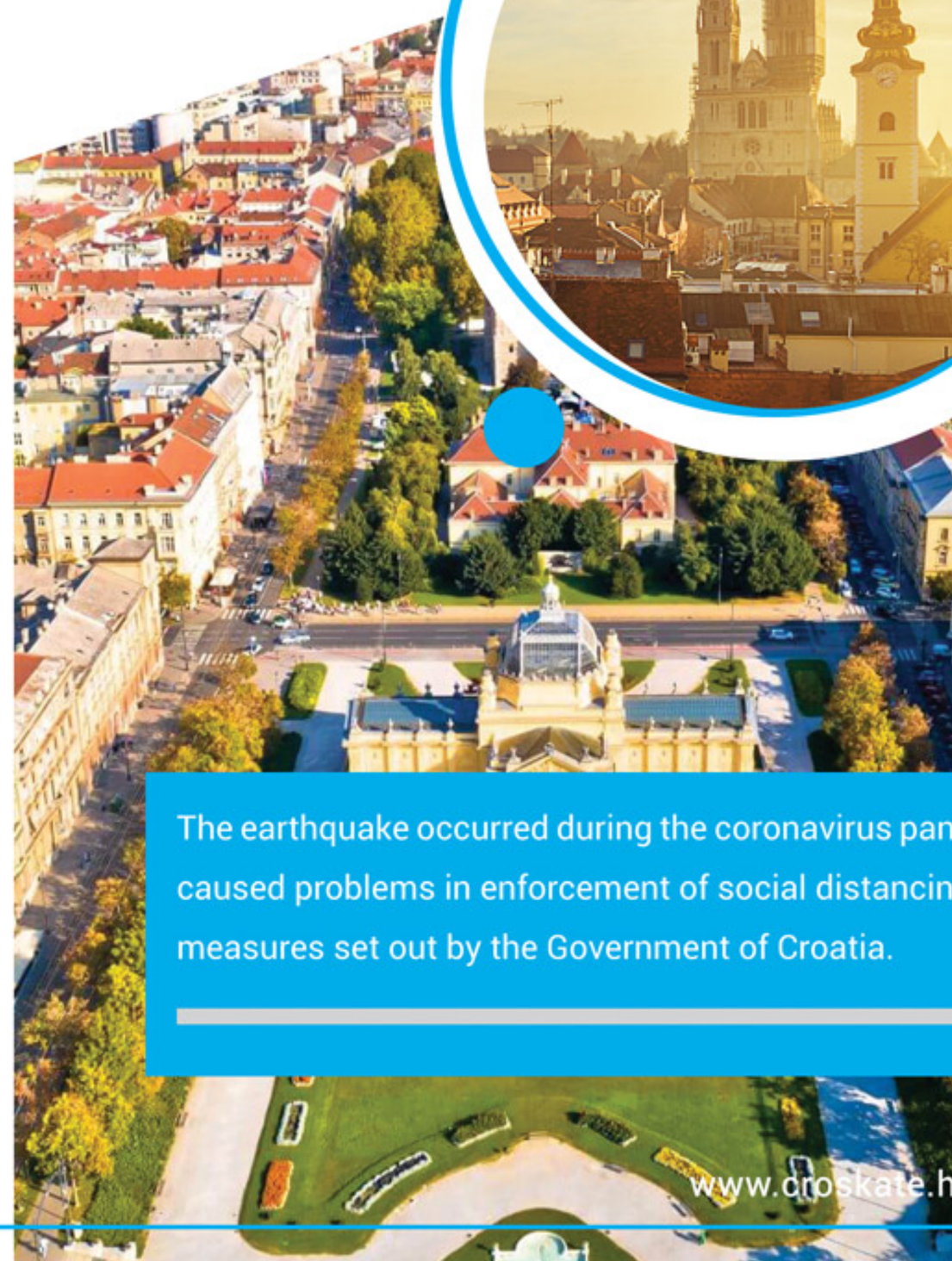
ZAGREB CATHEDRAL

For some, the most recognizable place in Zagreb is its neo-gothic Cathedral situated at Kaptol. Although it took many centuries to build, the Cathedral that stands today was completed at the end of the 19th century.

The Cathedral's treasury has kept priceless treasures and objects that date back from the 11 th to 19th century. The people of Zagreb are especially proud that during his first visit to the city, Pope John Paul II held a special mass inside the Zagreb Cathedral, commemorating 900 years since the founding of the Zagreb archdiocese.

Unfortunately, at approximately 6:24 AM CET on the morning of 22 March 2020, an earthquake of magnitude 5.5 M, hit Zagreb, Croatia, with an epicenter 7 kilometers (4.3 mi) north of the city center. The maximum felt intensity was VII (Very strong) on the Modified Mercalli intensity scale.

The earthquake was followed by numerous aftershocks, the strongest of which with a magnitude of 5.0.[7] It was the strongest earthquake in Zagreb since the 1880 earthquake and caused substantial damage in the historical city center. Over 1,900 buildings are reported to have become uninhabitable by the earthquake damage, so was the Cathedral.
The tip of its southern spire broke off and crashed onto the roof of the adjacent Archbishop's Palace. On 17 April 2020, the northern spire of Zagreb Cathedral was removed due to leaning during the earthquake.



The earthquake occurred during the coronavirus pandemic and caused problems in enforcement of social distancing measures set out by the Government of Croatia.

SIGHTS

Back to Zagreb sights, many tend to remember the always lively central Ban Jelačić Square or The Mimara Museum, also known as the Zagreb Louvre. Amongst the city's many monuments is the oldest Zagreb cemetery called Mirogoj, which was opened in 1876. Thanks to its monumental neo-renaissance arcades (also damaged during the earthquake), tombs of many famous Croatians from political and cultural life lay there. Numerous grave stones have been built by famous artists. Mirogoj is a must-see place for visitors to the city. Zagreb is also the site of many cultural and international events.

ZAGREB 2021
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The biggest value of this city is its atmosphere and the people who never allow you to feel alone.
Zagreb has a story to tell and it has a heart, a big heart a symbol of Zagreb that you will also find incorporated in the Championships logo.

WALKING **IN ZAGREB**

A city which has so many young people is bound to be very sporty, with many sports facilities it also pays homage to an abundance of European and World sports champions, many of whom have won medals at prestigious sporting events.

The journey through Zagreb is not finished here. When you arrive in Zagreb you may best learn about it by walking down the city streets and enjoying a coffee in one of its many city cafes. If a person in Zagreb invites you for a cup of coffee be prepared that you will sit together for a few hours ending up with not only drinking coffee.

VISA REQUIREMENTS

Since July 1st 2013 Croatia is a member-state of the European Union.
The Croatian Embassy in your country will provide you with all detailed information about visas.
More details can be found on the website of the Ministry of Foreign and European Affairs of the Republic of Croatia – http://www.mvep.hr/en/consular-information/visas/visa-requirements-overview/.
Please send Visa Application Request Form as soon as possible but not later than December 1st 2020.

TRANSPORTATION

Arrival

All ISU Event Officials, Competitors, Team Leaders, Team Officials, Judges, Coaches, Medical staff, Member Press officers and all other members of the Team Delegations taking part in the Championships are requested to announce as soon as possible but not later than January 4, 2021, to the Organizing Committee, the names of the airlines, flight numbers, dates and times of arrival at Zagreb International Airport Franjo Tudjman. If arriving by train, the dates and time of arrival at the Main Railway Station - Glavni kolodvor should also be provided. These locations are considered as the official arrival/departure points for the ISU European Figure Skating Championships® 2021, from where a shuttle bus transfer will be organized. ISU Event Officials and all Team Delegations will be met and transported to the official hotels. The detailed travel information needs to be submitted via the ISU Online Registration System (ORS).

Departure

Transportation at the conclusion of the event for Team Members entitled to complimentary departure transportation to the airport will be managed by scheduled departure shuttle buses and times. Each entitled Team Member's scheduled departure time from the official hotel will be available no later than 1 day prior to departure on the transportation desk at the hotel. No changes in departure times will be allowed unless approved by the Organizing Committee.

Transportation during the event

There will be shuttle bus lines (every 30 min) to connect the Official Hotels with the Main and Practice Rink.
Details will be provided in the accreditation packages upon arrival.

Airport Franjo Tudjman

REGISTRATION AND ACREDITATION

All ISU Office Holders, ISU Event Officials, Competitors, Judges, Team Leaders, Team Officials, Team Medical Staff, Member Press Officer and one Coach (per Competitor) taking part in the Championships are requested to register for the ISU European Figure Skating Championships® 2021 as follows:

Competitors, Team Leaders/Assistants, Team Officials, Team Medical Staff, Member Press Officer, Coaches:

Accreditation room will be located at the Panorama Zagreb Hotel from Saturday January 23, 2021 afternoon till Wednesday January 27, 2021. From Thursday January 28, 2021 till the end of the competition (Sunday January 31, 2021) accreditations will be issued in the OC office at the Panorama Zagreb Hotel or the Accreditation center at the Arena Zagreb.

ISU Event Officials, Judges, Member Presidents, ISU Guests, ISU Office Holders:

Accreditation will be located at the Hotel Westin from Sunday, January 24, 2021 till the end of the competition Sunday, January 31, 2021.

All Competitors and Judges will be required to present their passport (and Clearance Certificate if the passport is not of the same country as the Member entering the Skater and/or the Skater having previously represented another Member) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

Accreditation for the Media will be located at the Arena Zagreb
- Accreditation center from Saturday January 23, 2021 till Sunday, January 31, 2021.

THE ARENAS

The main venue for the ISU European Figure Skating Championships® 2021 is Arena Zagreb. It has a seating capacity of about 15000 seats.

The ice surface is 60 x 30 m.

Arena Zagreb is the largest sports hall in Croatia. It was built in 2008, for the purpose of hosting the 21st Handball World Championship. It is located in the south-western part of Zagreb, Croatia. Thanks to its iconic design and due to its beauty, functionality and importance, Arena Zagreb has become a new architectural symbol of the City of Zagreb.

The unique shape of this building is strongly inspired by its significance in the city context, and also by its mega-structural characteristics that predefined main bearing elements. Shaped as an oval ribbed white bowl, Arena Zagreb has 86 large pre-stressed, pre-fabricated concrete curved columns which form the main façade, mutually connected by illuminate semi-translucent polycarbonate envelope from which various light effects are achieved. The additional benefit of such system is saving in the volume of air that should be conditioned within the court bowl.

Due to its capacity, multi-functionality, and technical equipment, Arena Zagreb has become an invaluable asset not only to Zagreb and its surrounding regions, but to all of Croatia. Finally Zagreb has a facility worthy for concerts of the world's top musicians and great sporting events. Before this, such events were almost impossible to organize, due to the lack of adequate facilities. The pace of which events fill Arena Zagreb's calendar schedule gives testament to the importance of the Arena to Zagreb and the entire nation. Since its opening in 2009, Arena Zagreb's events calendar has been quickly filled with scheduled concerts of world-renowned musicians.

Address: Ulica Vice Vukova 8, 10 000 Zagreb

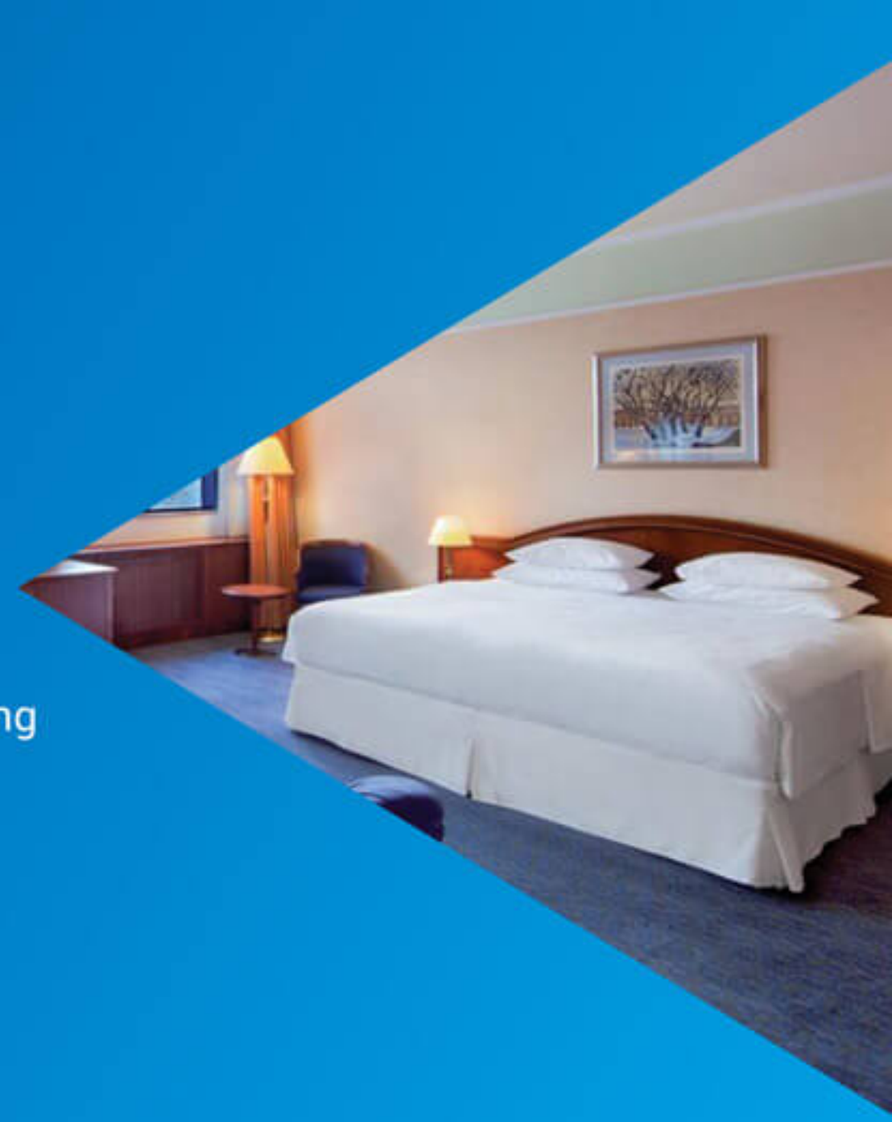
Klizaliste Velesajam will serve as the practice rink for the Event. Ice surface is 60 x 30 m

Located on Zagreb Fair complex, it was firstly used as Ice arena in 1979. and renewed in 1999. Before it was used as fair pavilion of Zagreb Fair.

Address: Ulica Joszefa Antalla bb, 10000, Zagreb

The distance between Main and Practice Ice Rink is 3 km, 7 minutes by car.

THE HOTELS



The Organizing committee will cover costs for accommodation and meals for athletes, team leaders, officials and judges in accordance with the ISU Announcement (ISU rule 137).

Official hotels for the Skating family can be booked only through the Organizing Committee.

RESERVATION POLICY AND PROCEDURES

• The deadline for hotel reservations is 01.10.2020 for all participants.

• Each federation must pay 50% of the total hotel fees as a deposit to by 02.11.2020. The reservations are considered cancelled if deposit is not timely received.

• The Organizing Committee will not guarantee any rooms for reservations requested after 20.11.2020.

• Settlement of the total hotel fees is due no later than the date the team leader arrives at the Event. The payments are settled by the Organizing Committee's booking desk at the Panorama Zagreb Hotel. Cancellation & refund policies (less banking charges)

Refund of deposit 100% until December 18, 2020
Refund of deposit 50% from December 19, 2020 until January 4, 2021
No refund after January 5, 2021

IMPORTANT

NOTE:

All rooms cancelled after the deadline January 5, 2021 must be paid by the member federation.
This condition applies also to the rooms that are covered by the Organizing Committee.

MEAL SERVICE

Accredited persons with full board accommodation will receive QR-code meal-voucher at the Registration.
Meals for Teams will be served at Panorama Zagreb Hotel. Meals for Event Officials and Judges will be served at Westin Zagreb Hotel. In each hotel a designated dining room will be set up for the skating family. Meals will be served in buffet style.

Meal times in Hotel Panorama and Hotel Westin:
- Breakfast: 06:00-10:00
- Lunch: 11:30-15:00
- Dinner: 17:30 -22:00
- Late dinner: 22:00-01:00 (on the nights of evening competitions only);

All accredited Team Members who will not receive meal-vouchers can purchase them from the OC for the following prices:

HOTEL WESTIN ZAGREB

LUNCH: € 35.00
DINNER / LATE DINNER: € 35.00

PANORAMA ZAGREB HOTEL AND HOTEL INTERNATIONAL

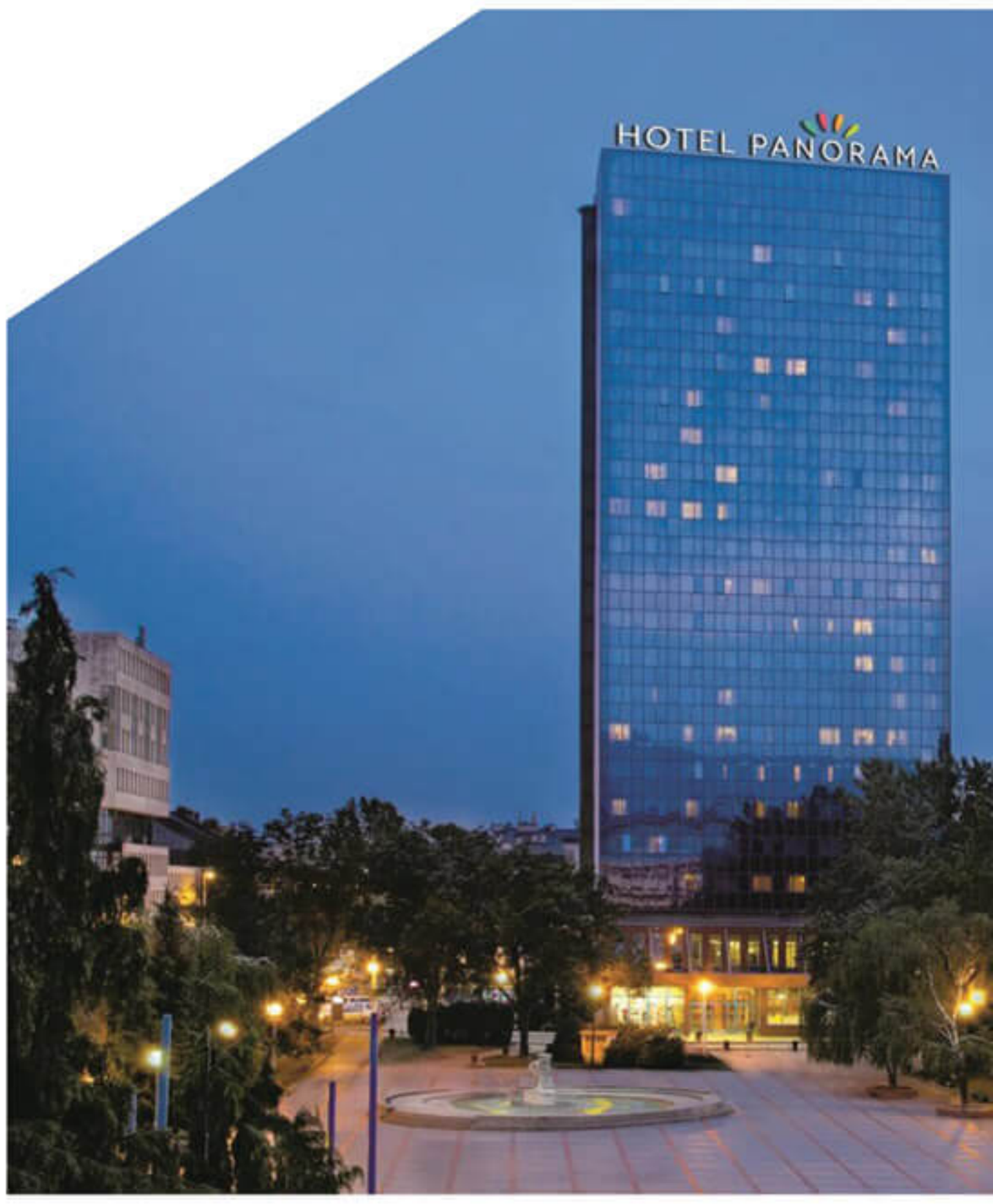
LUNCH: € 30.00
DINNER / LATE DINNER: € 30.00

OFFICIAL HOTELS

Panorama Zagreb Hotel ****

(https://www.maistra.com/hr/hotel-panorama-zagreb)
is the official hotel for Competitors, Team Leaders, Team Medical Staff and Coaches.
The hotel is situated 20-25 minutes shuttle-bus ride to the Main Arena (Arena Zagreb) at Trg Kresimira Cosica 9.
It is within walking distance to the town center (20 minutes),
15 minutes shuttle-bus ride to the Practice Arena (Zagreb Fair Arena).

Panorama Zagreb Hotel is a full service hotel with a casual, comfortable atmosphere. Every detail is tailored to reflect the friendly character of this home away from home. The motto here is hospitality and it is visible in many ways.



HOTEL PRICES:

Single room	→	120,00 EUR
Double room	→	160,00 EUR
Per meal	→	30,00 EUR

PANORAMA

OFFICIAL HOTELS

Hotel Westin Zagreb *****

(https://www.maistra.com/hotel-westin-zagreb) is the official Hotel for ISU Event Officials, ISU Event Coordination Team, STSP, IMG, ISU Office Holders, ISU Guests, Judges, Member Presidents.

Westin Zagreb is a 5 Star landmark hotel located downtown, within 20-25 minutes shuttle-bus ride to the Main Arena (Arena Zagreb). Practice Arena is also located very convenient (10 –15 minutes by official shuttle-bus transportation).

Standard amenities in every room (unless otherwise noted): Broadband Internet connectivity – free, HD LCD TV with in-room entertainment system, working desk, In-room safe, iron & ironing board, coffee and tea, mini bar, luxurious bathroom with bath tub, phone with voicemail service

The hotel is situated in a leafy green area adjacent to the Mimara Museum and world famous National Theater and Opera House, and is within easy walking distance to central square, markets, the many trendy cafes, restaurants, designer boutiques, rich cultural attractions and capital city business destinations.

HOTEL PRICES:

Single room	180,00 EUR
Double room	220,00 EUR
Per meal	35,00 EUR

WESTIN

OFFICIAL HOTELS

Hotel “International”****

(https://www.maistra.com/hotel-international-zagreb) is the official hotel for Coaches and Team Officials.
Hotel is situated on the way from Hotels Panorama and Westin to the Practice Rink and Main Rink. It is a 5- 10 minutes bus ride to the Practice Rink and 10-15 minute bus ride to the Main Arena. It is within walking distance to downtown (10 minutes to the Main Railway Station).

Classic rooms are available with twin and double beds, and they have beautiful views of the Zagreb city. Every room is equipped with mini bar, tea machine, LAN and WLAN Internet free of charge, telephone in room and bathroom, air conditioning, hairdryer in bathroom and satellite television

HOTEL PRICES:

Single room →	130,00 EUR
Double room →	180,00 EUR
Per meal →	30,00 EUR

INTERNATIONAL

OFFICIAL HOTELS

Hotel "I"***

(https://www.hotel-i.hr)
is the official hotel for Media.
Hotel"I" was built during the preparation for The famous Summer Universiade in 1987. Distinctive by its architecture it was nicknamed "The longest hotel with the shortest name "Whether for business or a sightseeing trip to Zagreb, Hotel I provides the perfect location for both the tourist and business client alike, located at the centre of the city's sports precinct and just minutes from the shopping delights and Zagreb Arena (5 minutes walking distance). Hotel works actively with Partner Travel Agencies and Major Tour Operators from all over the World and organizes business meetings, conferences and congresses.

HOTEL PRICES:

Single room → 49,00 EUR
Double room → 68,00 EUR

HOTEL "I"

USEFUL INFORMATION

LANGUAGE

The official language is Croatian. Many people, especially young, speak English. German is also widely spoken.

WEATHER

Inland Croatia has a continental climate, warm in summer, cold in winter. In Zagreb temperature can easily reach 34°C (90°F) in high summer (June-August) and drop to -14°C (6°F) in winter.
Temperatures start to rise from early March.
January can be cold with average temperatures around 0 °C, there is a slight possibility of snow.

TIME DIFFERENCES

Croatia is a part of the Central European Time Zone
(GMT +1): when it is noon in Zagreb it is 12:00 in Berlin, 11:00 in London, 06:00 in New York, 14:00 in Moscow and 21:00 in Sydney.

ELECTRICITY

The voltage in Croatia is 220 V, 50 Hz, which is the same as the rest of Europe.

CURRENCY & EXCHANGE

The basic Croatian currency unit is KUNA.
Foreign Currency can be exchanged for local money in banks, official exchange offices, post offices, hotels etc.
Many bank branches and exchange offices are normally open from 8 a.m. to 8 p.m. non-stop (Monday-Friday), and from 8 a.m. to 12 noon (Saturdays).
Most of the banks have cash machines (ATMs), which operate 24 hours a day.
All major credit cards like: American Express, Diners Club, Eurocard/Master Card, Visa, JCB and Eurocheques are advertised at points of sale, are normally accepted throughout Croatia.

TIPPING

It is customary to leave 10% tip in a bar or restaurant
For special services rendered by hotel personnel usually expect tips between 10-50 KUNA.

TAX-FREE SHOPING

Tourist whose purchases exceed 500 KUNA may claim a PDV (VAT) return for all goods except petroleum products when leaving the country with TAX CHEQUE receipts verified by the Croatian Customs Office. Time limit for tax refunds is one year.

LIQUOR LAWS

The minimum legal drinking age in Croatia is 18 years.

TRANSPORTATION

Franjo Tuđman Airport, also known as Zagreb Airport (IATA: ZAG, ICAO: LDZA), is the largest and busiest international airport in Croatia. In 2016 it handled around 2,8 million passengers and some 10,000 tons of cargo.

Named after Franjo Tuđman (1922-1999), the first President of Croatia, the airport is located some 10 km (6.2 mi) south-east of Zagreb Central Station at Velika Gorica. It is the hub for the Croatian flag carrier Croatia Airlines as well as Trade Air.

Zagreb Franjo Tuđman Airport is about 30 minutes away from the city center by car and can be reached by bus or taxi.

Local transport includes trams and busses and the tickets are the same. Tickets can be bought at news stands and they cost 12,00 Kuna. Daily ticket costs 40,00 Kuna. One ticket is valid for 90 minutes and you can change the means and directions of transport.

There are plenty of taxi cabs in the city and they can be ordered by phones Radio Taxi Zagreb (1717), Taxi Cammeo (1212), EKO Taxi (1414), Uber (app), BOLT (app - ex Taxify).

EMBASSIES AND CONSULATES

There is a listing with all the details at www.mvp.hr

TOURIST INFO:

All tourist information is available at the Tourist Information Centre located at the Trg Bana J. Jelacica 11 (Main Square) and at the Web-site www.zagreb-touristinfo.hr

PLACES TO VISIT

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TRG BANA JELACICA

This high achieving army general abolished serfdom and conducted a number of successful military campaigns in the 1848 Revolutions. Although the square's official title is the Trg Bana Jelacica, locals generally just refer to it as Jelacic Square.

You will find it in Zagreb's Upper Town, not far from Dolac market. A large number of streets, like Radiceva, Illica, Gajeva, Splavnica, Bakaceva, Harmica and Jurisiceva, all meet at this pedestrianised area where no cars can enter, so those on foot and bicycles have greater freedom to explore. Watch out for the trams, however!

The biggest value of this city is its atmosphere and the people who never allow you to feel alone.
Zagreb has a story to tell and it has a heart, a big heart a symbol of Zagreb that you will also find incorporated in Championships logo.

THE ATELIER - IVAN MESTROVIC FOUNDATION

The Atelier-Ivan Mestrovic Foundation is located in the former home and workshop of Atelier-Ivan Mestrovic, the famous Croatian sculptor, architect, designer and painter. The building itself dates from the 1600s and today displays his huge collections of various works.

Through the displays and permanent exhibitions, one gets a true sense of his inspiration for his works and his daily life. In the on site shop, catalogues and books on the artist are available for purchase.

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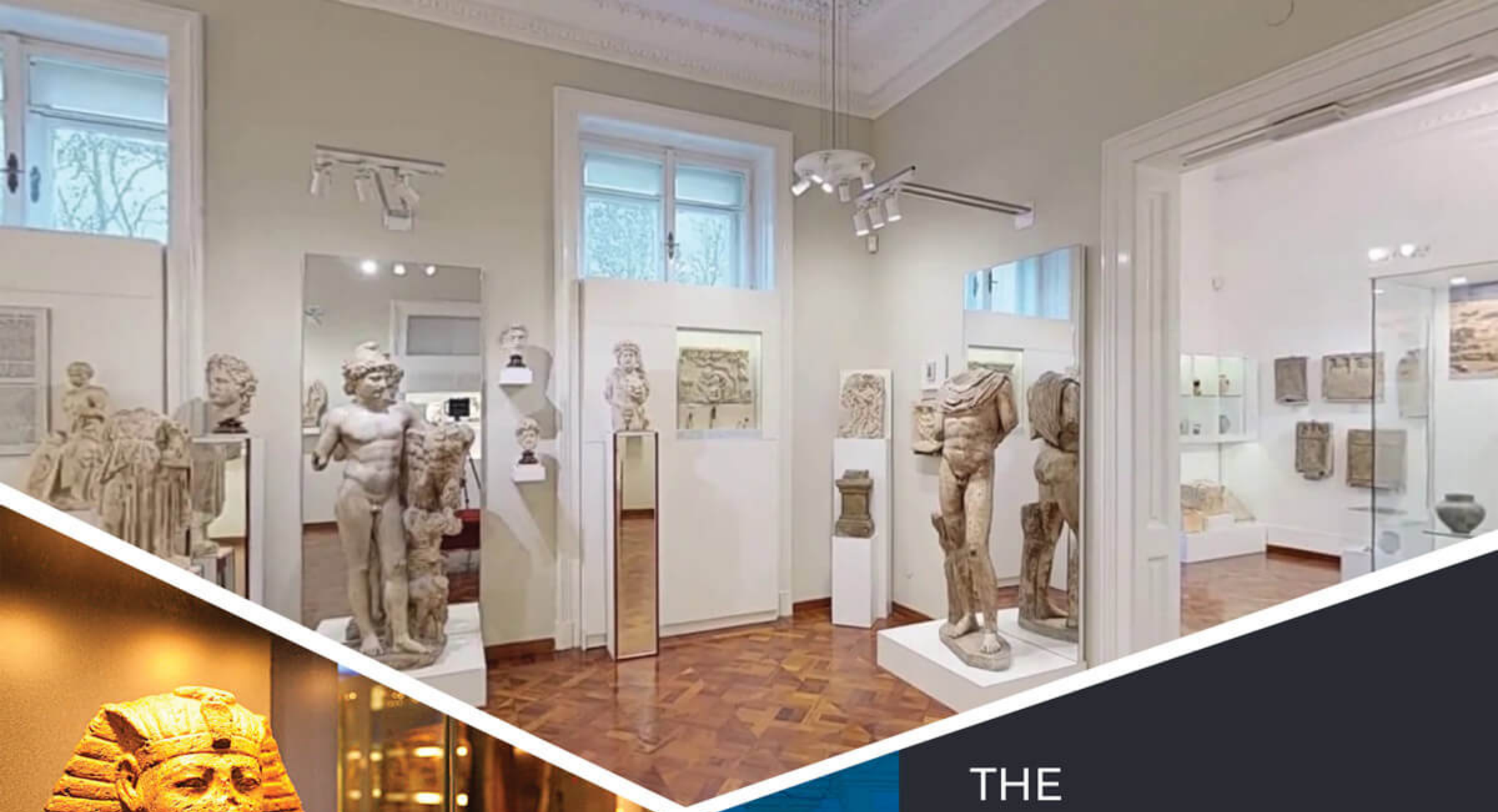

PLACES TO VISIT

THE ARCHAEOLOGICAL MUSEUM

The Archaeological Museum in Zagreb is home to a number of the world's most complete archaeological discoveries. Their amazing level of preservation means we can learn so much more about ancient civilizations.

On the ground floor is a permanent display of relics such as ancient coins, paper money and medals.
On the second floor are artefacts from ancient Greece and Rome, as well as from the Middle Ages.
On the third floor are artefacts from prehistory and ancient Egypt.

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STONE GATE (KAMENITA VRATA)

Stone Gate (or Kamenita Vrata, as it is known in Croatian) originally was one of five gates in the fortified walls surrounding Gradec (today known as the Old Town of Zagreb), which guarded access to the district. The Stone Gate allowed access to the eastern side. These days, it is the only gate left standing, and is an excellent place from which to begin your explorations of the Old Town.

It is said that this was the only structure left standing after the destruction of 1731, as it was decorated with a picture of Jesus and Mary. In order to preserve this picture which had brought about such a miracle, a church was built around it and it now can be viewed inside a case. Worshippers regularly visit to pray here.

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MIROGOJ

The main cemetery, Mirogoj, is one of Zagreb's most fascinating sights and perhaps one of the most beautiful resting places in the world.

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CONTACT INFO

For any assistance you may contact us:

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www.croskate.hr/efsc2021/