



SKATECANADA
INTERNATIONAL
LES INTERNATIONAUX
PATINAGECANADA
2016



Photos: ISU

FIRST INFORMATION PACKAGE

OCT. 27 - 30, 2016 • MISSISSAUGA, ONTARIO



WELCOME TO MISSISSAUGA, ONTARIO, CANADA
HOST CITY OF THE
2016 SKATE CANADA INTERNATIONAL



Photo: courtesy of Tourism Toronto

THE CITY

Mississauga, Ontario, Canada is proud to be the host city of both the 2016 Skate Canada International and the ISU World Junior Synchronized Skating Championships® 2017. Canada's sixth largest city, Mississauga is a centre of arts, culture, heritage, entertainment, education, architecture, sports, recreation, shopping and business – a dynamic, vibrant and modern lakefront destination.

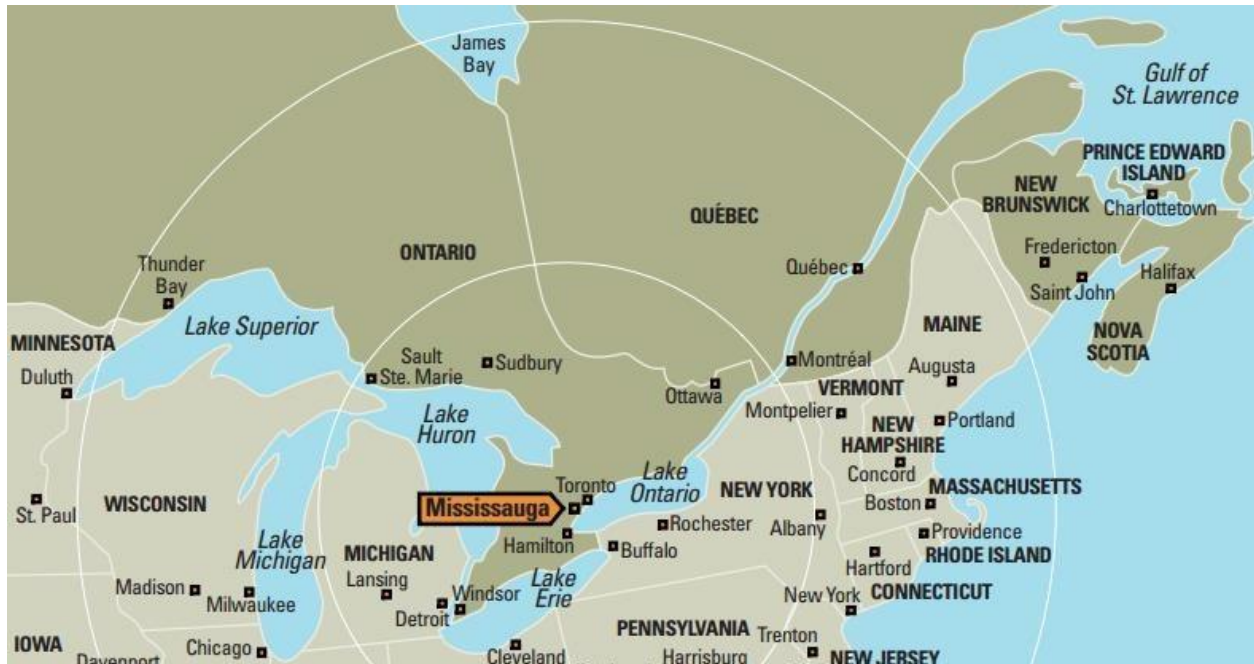
One of the fastest growing cities in Canada and one of the safest, Mississauga has a population of over 740,000. Home to 63 Fortune 500 and 50 Fortune Global 500 Canadian head offices and major divisional head offices and more than 1,450 multinational companies, Mississauga is a booming centre of business, industry and commerce boasting close to 55,000 businesses and a workforce of 418,990 employees.

A thriving centre of industry and commerce, Mississauga offers you some of the finest event venues in Canada, wonderful accommodations, and fun-filled attractions and experiences. From an inviting waterfront for boating and leisure activities to championship 18-hole golf courses, from topnotch shopping in one of Ontario's shopping capitals, to world-class fine arts and entertainment, there is so much to enjoy in Mississauga and the Greater Toronto Region. And for those of your participants who love historic places, two of Mississauga's heritage neighbourhoods have just celebrated important historic anniversaries.

There's something in Mississauga for every age group and inclination. Visitors and residents get outside and hike, bike, fish or golf in summer, and cross-country ski and ice skate in the winter. Year round there are performing arts and theatre, and heart-stopping thrills of horse racing, and gaming. Ballet, opera and

classical music is available at stages across the city, and Canadian artists are on display at retail and public galleries.

Visit www.discovermississauga.ca for additional information about the destination.



THE ARENA

Hershey Centre – COMPETITION ARENA

Opened in October 1998, the Hershey Centre has become the premier sports and entertainment facility in the Greater Toronto Area (GTA) located at:

5500 Rose Cherry Place, Mississauga Ontario

The arena ice surface is 85' by 200' (26m x 61m) with a seating capacity of approximately 5,000.

To date the facility has hosted over 3000 event days and welcomed more than 4 million guests. The Hershey Centre is proud to be home to the Mississauga Steelheads of the Ontario Hockey League. In 2015, Maple Leaf Sports and Entertainment partnered with the City of Mississauga to bring the new Raptors 905 team home to Hershey Centre. This is the first Canadian, and nineteenth, NBA Development League team.



EXTRA PRACTICE ICE

Unofficial Extra Practice Ice is available at the Hershey Centre on an adjacent ice rink to the competition rink.

Availability: Mon. Oct. 24th, Tues. Oct. 25th and Wed. Oct. 26th from 7:00 – 22:00.

The ice will be booked on a first come first served basis. The extra practice ice is \$125.00 per hour.

Please email: 2016sci@skatecanada.ca

No later than **Saturday, October, 22, 2016** to book extra practice ice.

TRAVEL INFORMATION

Airport Arrival and Departure

Toronto Pearson International Airport (YYZ) is the official arrival and departure airport.

Arrivals

The OC will provide transportation from Toronto's Pearson International Airport (YYZ) to the official hotel starting on **Monday, October 24, 2016**.

Team members (Skaters, Team Leaders/Managers, Team Officials), Event Officials, VIPs, ISU Office Holders, special Guests, and Member Presidents will be met by the Organizing Committee who will direct them to the waiting transportation, provided the Organizing Committee has received the appropriate travel details. *Please look for the Skate Canada Representative when you exit the baggage area (ground level).*

Transportation will also be made available for coaches, chaperones and the medical staff if they are travelling with the team AND providing all travel information has been entered into the ISU Online Registration System.

Should any guest's arrival be delayed for any reason, they are asked to inform the Organizing Committee as soon as possible with the expected arrival time in Canada so that transportation and accommodation arrangements can be modified.

Please contact the **Transportation Desk: 1-613 914 5348**. If unavailable, please try Transportation Supervisor (Brian Holtham): +1 613 857 3234 or Airport Coordinator (Bob Campbell): +1 613 857 6713.

Driving from the Toronto Pearson International Airport to the official hotel takes approximately 25 minutes.

There are several airport transportation options available for anyone who has not informed the Organizing Committee of their arrival information or those arriving prior to the date indicated for the start of the airport shuttle service. Visit the Toronto Pearson International Airport (YYZ) for more information about ground transportation:

<https://www.torontopearson.com/en/toandfrom/ground/#>

If a guest chooses one of these methods of transportation to the hotel, the OC is not responsible for the costs.

Departures

The airport departures at the conclusion of the event will be managed by an individual departure list with times, which will be available and posted at the Information/Transportation Desk at the Hershey Centre and in the hotel lobby of the Hilton Mississauga/Meadowvale on Friday, October 28, 2016. Please communicate directly with the transportation des, no later than 24 hours before your pick up time, if you need to change the time of your transportation to the airport.

Passports and ID

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purpose of international travel.

People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada. Note: VISA processing can take several months in some countries.

Travel Document Requirements for Entry into Canada

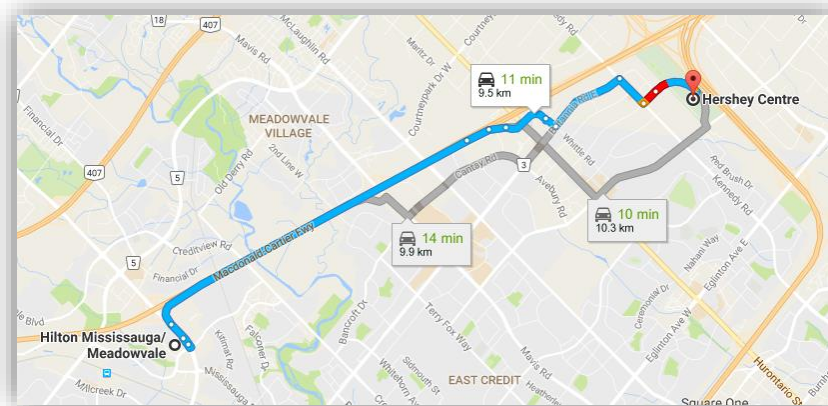
Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to cbsa.gc.ca and cic.gc.ca.

Canadian entry requirements are changing

As of March 15, 2016, Electronic Travel Authorization (eTA) will become mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea.) The authorization is electronically linked to your passport, so no additional documents are necessary. It is valid for five years or until your passport expires, whichever comes first. To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. **US citizens** do not need an eTA; however, proper identification must be presented at the border. To find out if you need an eTA or to apply online, visit Canada.ca/eTA

Shuttle Service During the Event

A shuttle bus service will run between the Hilton Mississauga/Meadowvale Hotel and the Hershey Centre. The shuttle bus service will commence on **Thursday, October 27, 2016** and run until **Sunday, October 30, 2016**, departing every 30 minutes from both the hotel and the Hershey Centre. A detailed schedule can be found at the end of this document. Travel time between the official hotel and the Hershey Centre is 15 – 20 minutes, traffic dependent.



OFFICIAL HOTEL

Hilton Mississauga/Meadowvale
6750 Mississauga Road
Mississauga, ON
Phone: +1.905.821.1981
Fax: +1.905.542.4036

- Complimentary WiFi in guest rooms
- Automated Teller (ATM) \$2.75
- Quest Restaurant and Bar
- Room Service
- Snack Shop
- Foreign Currency Exchange
- Laundry/Valet Service
- Safety Deposit Box
- Stay Active: Club Meadowvale offers fitness equipment, steam rooms, whirlpool, indoor saltwater pool



<http://www3.hilton.com/en/hotels/ontario/hilton-mississauga-meadowvale-YYZMOHH/index.html>

Reservation Policy and Procedures

All reservations must be made through the Organizing Committee. Individual reservations by Team Members at the official hotel are not accepted.

If rooms are cancelled after Friday, October 21, 2016, even if it is for rooms that the Organizing Committee is required to pay for, any cancellation fees the OC incurs will be invoiced to the member federation.

OC Housing Contact: Ms Andrea Eichelberger at: 2016sci@skatecanada.ca

In general, skaters of the same gender from the same federation will share rooms with two beds. Should skaters choose to stay in single rooms, subject to availability, the member federation will pay the charges for the extra room(s).

Rates

Single/Double Occupancy: \$149.65*

Triple Occupancy: \$172.85*

Quad Occupancy: \$196.05*

*All rates listed above are in CAD and include the following taxes (3% DMF, 13% HST)

Room Costs

The Organizing committee will pay costs for accommodation for athletes, officials, judges and ISU officials in accordance with the ISU Grand Prix of Figure Skating Announcement 2016-2017, item 7.5 and the Skate Canada International Announcement 2016, item 4.

Room Costs not covered by the Organizing Committee

Federations have been sent invoices for the room costs not covered by the Organizing Committee. Please make payment to the Organizing Committee at the latest by Thursday, October 20, 2016.

Extra Services and Incidentals

Each person will require a valid personal credit card or cash deposit at time of check-in to the hotel to cover incidentals as well as a security deposit. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out.

Contact Person and Room Changes

For questions or problems relating to rooms, relocations, incidental charges, etc., the team leader of each team will be the contact person. Any room relocations or changes to the rooming list must be made through the Organizing Committee as no room changes will be accepted by the hotel from guests directly.

DINING ROOM

The dining room will be located at the Hilton Mississauga/Meadowvale in the *Greenwich & Compass Room* for all ISU office holders, officials, judges, and competitors.

Skaters, Judges and other ISU officials entitled to receive the meal program will receive vouchers for the period outlined in the official announcement, beginning with dinner on Wednesday, October 26, 2016 until breakfast on Monday, October 31, 2016. Please refer to the meal hours below.

Meal vouchers and drink tickets will be distributed at Registration and can be used only on the specified date. The meal vouchers and drink tickets are not transferable and will be accepted only in combination with an accreditation tag.

Meal and drink tickets will be available for purchase on-site only from the Organizing Committee outside the dining room (Greenwich & Compass Room) for accompanying persons of ISU officers, council members, and officials. In addition, team leaders, assistant team leaders, coaches or other Federation Officials wishing to take advantage of the meal service may purchase individual meal tickets for the Hilton Mississauga/Meadowvale Dining Room from the Organizing Committee outside the dining room (Greenwich & Compass Room) during dining room hours.

The meal vouchers and drink tickets are not transferable and will be accepted only in combination with an accreditation tag.

Individual meal voucher prices are:

Breakfast	- \$25 CAD
Lunch	- \$40 CAD
Dinner / Late Dinner	- \$50 CAD
All meals (1 day)	- \$110 CAD

You may purchase meal tickets with a credit card or cash.

Dining Room hours at the Hilton Mississauga/Meadowvale Hotel – Greenwich & Compass Room

Breakfast Hours:

Thursday, October 27 to Monday, October 31 06:00 - 10:00

Lunch Hours:

Thursday, October 27 to Sunday, October 30 11:30 - 14:30

Dinner Hours:

Wednesday, October 26 to Sunday, October 30 (except Friday) 17:30 - 22:00

Friday, October 27 17:00 - 22:00 &

Late Dinner Hours (Fri. Night Only) 22:30 - 1:00

REGISTRATION AND ACCREDITATION

All Competitors, Team Leaders, Team Managers, Team Officials, Team Medical, Judges, Coaches must register at the Hilton Mississauga/Meadowvale Centre – from Wednesday, October 26 (12:00-22:00).

Registration will move to the *Hershey Centre* – Team Entrance – starting Thursday, October 27, 2016 at 07:00.

All skaters will be required to present their passport (and clearance certificate if applicable) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

All media and TV personnel must register at the Hilton Mississauga/Meadowvale hotel upon arrival at the hotel on Wednesday, October 26, 2016 (12:00-22:00) or at the Hershey Centre – Registration starting Thursday, October 27, 2016 at 07:00.

ISU Office Holders, ISU Event Officials, and official invited guests may pick up their accreditations and registration materials at the Hilton Mississauga/Meadowvale from Wednesday, October 26 (12:00-22:00). Registration will move to the *Hershey Centre* – Team Entrance – starting Thursday, October 27, 2016 at 07:00.

Location	Date	Hours
Hilton Mississauga/Meadowvale	Wednesday, October 26	12:00 – 22:00*
	Thursday, October 27	07:00 – 19:00
Hershey Centre – Registration Team Entrance Gate C	Friday, October 28	12:00 – 19:00
	Saturday, October 29	12:00 – 18:00
	Sunday, October 30	09:00 – 12:00 (Prize Money)

*Open for late arrivals if necessary

Chaperones

Chaperones will not be accredited, and must purchase either an individual or an all-event ticket at full face value to enter the Hershey Centre on Friday, Saturday and Sunday. Team Leaders will be provided with bus passes for the Chaperones at Registration.

CLOSING PARTY

The Closing Party with a Mardi Gras theme will be held on Saturday, October 29, from 23:00 – 01:00 in the *Hilton Mississauga/Meadowvale – Graydon ABC*. Dress is casual. A light buffet is included.

Invitations for the Closing Party will be issued to the ISU office holders, ISU officials, judges, competitors and Skate Canada guests at Registration. Please refer to registration hours above.

Additional persons (only accredited individuals) may purchase a ticket for this function at the *Hilton Mississauga/Meadowvale – Event Office – South Studio 2*. Cost per ticket is \$50 CAD and must be purchased by Thursday, October 27, 16:00.

Tickets must be presented at the door. If closing banquet invitation or tickets are lost, new tickets must be purchased at the user's own expense.

EVENT TICKET INFORMATION

Tickets are available through Ticketmaster:

<https://skatecanada.ca/events/2016sci/2016-skate-canada-international-tickets/>

GENERAL VISITOR INFORMATION

Language

English is the predominant language of Mississauga, Ontario, although both English and French are official languages in Canada. Most government services are available in either language. More than 100 languages are spoken in the Greater Toronto Area.

Mississauga Public Transit

Plan your trip here:

<http://www.mississauga.ca/portal/miway>

Financial Services and Banking Hours

Regular banking hours are Monday to Friday from 10:00 until 16:00 with extended hours including weekends at many locations. Many banks are open Saturdays until 15:00 and closed Sundays and on holidays.

Major credit cards are honoured in most business establishments. Automated teller machines (ATMs) marked with a Plus or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: <http://www.bankofcanada.ca/rates/exchange/daily-converter/>

Taxes

A combined 5% Federal and 8% Provincial Tax called HST is collected in the province of Ontario. Almost all services and products are subject to a 13% HST. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.

Currency, Taxes & Tipping

The currency is the Canadian dollar. For denominations under five dollars, Canadians use coins, including what are affectionately known as the “Loonie” (one-dollar coin) and “Toonie” (two-dollar coin). Daily currency exchange rates appear in newspapers and online, and are posted at banks throughout the city.

If you’re happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. Tipping in restaurants is at the customer’s discretion but the customary (and expected) amount is 15 percent. Many restaurants automatically add a gratuity (tip) to the bill for large groups (six to eight or more). It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

Tobacco and Alcohol

The legal drinking age in Ontario is 19; a driver’s license is considered a valid form of identification. You must be at least 19 years of age to purchase cigarettes. Smoking is banned in public spaces and workspaces in Ontario, including restaurants, bars and private clubs. The ban extends to outdoor public areas such as playgrounds, sport fields and spectator areas. **mhp.gov.on.ca**

Shopping Centres

Square One - shopsquareone.com

Erin Mills Town Centre - www.erinmills.ca

Dixie Outlet Mall - www.dixieoutletmall.com

Toronto Premium Outlets - www.premiumoutlets.com/outlet/toronto

Business Hours

In general, stores are open from 09:00 until 17:00 from Monday to Saturday, Sunday from 12:00 until 17:00. Some shopping malls are open 10:00 until 22:00. Some large pharmacies, grocery stores and bookstores stay open late all week, and some smaller boutiques may open their doors later in the morning.

Time Zone

Eastern Standard Time (EST) is five hours behind Greenwich Mean Time (GMT).

Climate

<https://www.theweathernetwork.com/ca/14-day-weather-trend/ontario/mississauga>

Telephone

Dial 4-1-1 for assistance to locate a telephone number. Dialing 0 will also get you an operator for general assistance. Pay phones cost 50 cents (two quarters (.25), or a combination of dimes (.10) and nickels (.05)) per local call. Phones do not give change, but will return coin(s) if the call is not completed. Phone credit cards for multiple calls are also available in many convenience stores.

Mobile Roaming & Pre-Planning

If you plan to use your phone frequently while you're travelling abroad, you may want to consider options that keep costs at bay. Check with your service provider for travel packs. Look for free Wi-Fi hotspots to reduce your data usage while travelling. Another option to consider is mobile rentals.

Electricity

110 V – AC / North America plug-in system. Adapters might be needed.

Emergency Services

The emergency number for all health, safety, police and crime emergencies is 9-1-1.

City Hospitals:

Credit Valley Hospital
2200 Eglinton Avenue West
Mississauga, Ontario
L5M 2N1
Phone: 905-813-2200

Mississauga Hospital
100 Queensway West
Mississauga, Ontario
L5B 1B8
Phone: 905-848-7100

Queensway Health Centre
150 Sherway Drive
Toronto, Ontario
M9C 1A5
Phone: 416-259-6671

Taxis:

Mississauga Taxi: (905) 277-7777
Blue & White Taxi: (905) 274-4444



Shuttle Bus Schedule / Horaire de la navette

Stop/Arrêt #1:

Hilton Mississauga/Meadowvale (6750 Mississauga Road, Mississauga, ON, L5N 2L3)

Stop/Arrêt #2:

Hershey Centre (5500 Rose Cherry Pace, Mississauga, ON, L4Z 4B6)

Accreditation Tag or Shuttle Bus Pass MUST be shown to driver upon entering the bus

L'étiquette d'accréditation ou le laissez-passer de navette DOIT être présenté au conducteur avant de monter dans l'autobus

Thursday, October 27, 2016 / Jeudi 27 octobre 2016

Depart / Départ	Arrives/Arrivées Departs/Départs
Hilton	Hershey Centre
6:30	7:00
7:00	7:30
7:30	8:00
8:00	8:30
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	20:00

Friday, October 28, 2016 / Vendredi 28 octobre 2016

Depart / Départ	Arrives/Arrivées Departs/Départs
Hilton	Hershey Centre
7:30	8:00
8:00	8:30
8:30	9:00
9:00	9:30
9:30	10:00
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Hilton Mississauga/Meadowvale (6750 Mississauga Road, Mississauga, ON, L5N 2L3)

Hershey Centre (5500 Rose Cherry Pave, Mississauga, ON, L4Z 4B6)

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